

Citi Malaysia Awards



- Best International Bank (Malaysia) 2021



- Best Foreign Bank (Malaysia) 2017-2018



- Islamic Finance Awards – Best Corporate Sukuk
Axiata Group US\$500 million wakala sukuk 2021
- Best Digital Bank of the Year 2017-2020
- Best Retail Mobile Banking Experience 2018
- Best Retail Digital Banking Experience 2018
- Islamic Finance Awards – Best Corporate Sukuk
TNB Global Ventures Capital US\$750 million wakala sukuk 2017
- Best Global Bank (Malaysia) 2017



- Best Corporate/Institutional Digital Bank 2017-2021
- World's Best Consumer Digital Bank (Asia Pacific) 2017



Industry Excellence Awards

- Best Digital Innovation Award - GOLD
- Best In-Bound Contact Center above 100 seats - GOLD 2020

Citi Malaysia Awards



- Malaysian e-Payments Excellence Awards - Best Direct Debit Bank

2017



- Credit Card Issuing Bank – Gold (Asia & Malaysia)

2017



- Best Mobile Banking App – Gold
- Best Mobile Banking App – Functionality
- Best Mobile Banking App – Security

2017



- Excellence in Social Media Marketing

2017

- Best Loyalty Programme – 1st Place
- Excellence in Client On-Boarding and Communication
- Best Digital Marketing Campaign
- Best Initiative in Financial Inclusion

2018



- Excellence in Service Innovation – 1st Place
- Best Digital Marketing Campaign – 1st Place
- Best Overall Marketing Campaign – 1st Place
- Best Initiative in Financial Inclusion – 1st Place
- Best Bank in Community Outreach Initiative – Highly Commended

2017