



Revision to the Terms and Conditions for Pay with points and Points Exchange

As part of Citi's continuous effort to enhance and improve the delivery of services, kindly note that revisions made on the following Terms and Conditions will take effect starting 26 February 2021.

- [Pay with points Terms and Conditions](#)
- [Points Exchange Terms and Conditions](#)

Please refer below for the key changes:

Terms and Conditions	Updates
Pay with points Terms and Conditions	<p>1. CitiBusiness Card (Personal underwriting) removed from the list of cards eligible for Pay with points.</p> <p>2. Under PAY WITH POINTS ONLINE:</p> <p>Clause 2.a has been amended to the following:</p> <p>2. Transactions ("Eligible Transactions" or each, an "Eligible Transaction") made with Your Card Account as described as below are eligible for redemption:</p> <p>a. Retail transactions of a minimum of RM100 (formerly RM200) per transaction.</p> <p>Clause 6 has been amended to the following:</p> <p>6. For Pay with points Online performed via Citibank Online, you can only redeem the total amount of the Eligible Transaction selected. Partial redemptions of the selected Eligible Transaction are ONLY allowed for Pay with points Online performed via *Citi Mobile® App.</p> <p><i>*Note: Pay with points Online via Citi Mobile® App is currently not available yet. You will be notified via Citibank Online upon availability.</i></p> <ul style="list-style-type: none">• For the updated full Pay with points Terms and Conditions (effective 26 February 2021), please click here.• For the existing Pay with points Terms and Conditions please click here.
Points Exchange Terms and Conditions	<p>CitiBusiness Card (Personal underwriting) removed from the list of cards eligible for Points Exchange.</p> <ul style="list-style-type: none">• For the updated full Points Exchange Terms and Conditions (effective 26 February 2021), please click here.• For the existing Points Exchange Terms and Condition please click here.