



Branch Operating Hours

Our branch operating hours will be changed to 9:30AM-2:00PM effective 19th May 2021, Wednesday.

Self-Service Terminal Hours

Citi self-service terminals e.g. ATMs, Cash and Check Deposit Machines' operating hours will be from 8:00AM –8:00PM effective 27th May 2021, Thursday.

Branch Services

Walk in Account Opening will be by appointment only and Coin Deposit Machine would not be available until further notice.

Re-opening of Citi Klang branch

Citi Klang branch has resumed operations effective 17th May 2021, Monday. As an alternative to visiting our branches, customers can also choose to perform various essential banking via www.citibank.com.my or on our Citi Mobile App.

We will continue to take proactive measures to preserve the well-being of our employees and customers while maintaining our ability to serve and operate effectively.

If you need more information, please reach out to your Relationship Manager or alternatively contact our CitiPhone Banking.