



Planned Service Downtime for Malaysia Airlines (MAS) Enrich Points Redemption

Kindly take note that from 13 August 2021, redemption of MAS Enrich Points will be unavailable due to system enhancements and upgrades. Redemption will resume as soon as enhancement activities are completed.

We apologise for any inconvenience caused.

As a reminder, you can still redeem your points/miles via:

- Merchandise and Vouchers
- Shop with Points at Amazon.com
- Points Transfer
- Points Exchange
- Pay with points via SMS/Online/Samsung Pay

For more details please visit: www.citibank.com.my/thankyou_welcome

With the Citi ThankYouSM Rewards programme, your Citi Rewards Points or PremierMiles will remain evergreen. Please contact Citiphone if you required further assistance.