

Dear valued customers,

Introduction of DuitNow Request feature

Effective 30 June 2022, we will be introducing the DuitNow Request feature.

The feature will allow customers to conveniently send request for payments as well as approve or reject the incoming payment requests via Citibank Online & Citi Mobile® App.

Customers may initiate request for payments into their Current or Savings Account from a payer's Current or Savings Bank Account Number or DuitNow Proxy Identifier. Once the request is successfully approved by the payer, the requestor will receive the incoming payment instantly.

For more information and terms and conditions of this feature, please visit <https://www.citibank.com.my/english/citi-online/citi-online-payments-transfers.htm>

DuitNow Request User Guide:



DuitNow Request -
User Guide.pdf

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